

JANUARY 2025

# ICRMA Insider

Collaborate. Manage. Reduce.



## ICRMA'S New Administration Team

At the December 16 Board of Directors meeting, the Ad Hoc Committee's recommendation to choose Sedgwick as ICRMA's new Program Administrator was approved. Sedgwick comes to the organization with 40+ years of JPA administration experience and 3,000 public entities managed nationally. Following an extensive RFP process including interviews with key staff, the Ad Hoc Committee was comfortable that their recommendation was the best option for the pool.

Sedgwick's team is led by Jon Paulsen, Senior Vice President of Public Entity Pooling and Eric Dahlen, Director Pool Administration, and are projected to begin servicing ICRMA starting February 1, 2025. Mr. Dahlen, who would serve as Executive Director, is well-versed in risk management, and his unique background includes experience specific to cities, towns, and school districts, as well as additional service to county-wide public agencies. In coming weeks the Committee will work with legal counsel to finalize the agreed upon contract terms and timeline for transitioning from the RPA team.

## ICRMA Out & About

As a part of ongoing marketing efforts, the ICRMA team & members have continued to increase their visibility within the public pooling sphere. An integral part of the expanded efforts has been not only attending but also exhibiting at industry conferences. Over the past year staff have developed marketing items in order to execute, including creation of an ICRMA-branded exhibit booth and conference giveaway merchandise.

CAJPA's annual conference was held in September in South Lake Tahoe, CA. The conference theme this year was "Cultivating Change" and offered a variety of sessions topics geared toward public agencies, promoting risk management, safety and insurance concepts. Members from Lynwood, El Monte, Huntington Park, Fullerton and ICRMA staff attended CAJPA's Annual Conference from September 10-13 in South Lake Tahoe, CA.

## *In This Issue*

New Admin Team

ICRMA Out & About

Upcoming Conferences

Changes to the Board

Board Happenings

Contractual Risk Transfer



## JANUARY 2025

In attendance representing ICRMA were Dani Rogacki, Executive Director, Amber Anderson, Assistant Executive Director, Eduardo Sarmiento, Board Vice President, Rigoberto Gutierrez, Claims Committee Vice Chair, Veronica Gutierrez, Board Secretary and Patrick Matson, Board member.

All attendees met for an ICRMA-sponsored dinner during the conference (pictured to the right).



AGRiP's annual staff forum was held in October in San Antonio, TX. The Staff Forum is geared toward pool executives and pool staff with at least 3 years of pooling experience or who have completed Pooling Basics. This is a great conference for pool teams to strengthen cross-functional knowledge and problem-solving skills required in today's pooling operations environment.

In attendance were Dani Rogacki, Executive Director and Nilsa Quandt, Program Administrator.



League of California Cities Conference was held in October in Long Beach, CA. The ICRMA team attended the annual conference as first time exhibitors. The exhibit booth was well placed to receive a high number of visitors, and the marketing materials provided (ICRMA branded potted plant kits and gel pens – pictured to the left) were dispensed in the hundreds.

In attendance hosting the booth were:

- Dani Rogacki, Executive Director
- Amber Anderson, Assistant Executive Director (not pictured)
- Kristen Vanscourt, Workers' Compensation Program Manager

CALPELRA's annual conference was held in Monterey in November. This conference provides an interactive forum for learning and sharing the experiences of public sector professionals focused on labor relations and human resources. The ICRMA team hosted an exhibit booth at this conference.

ICRMA representatives at the booth were Dani Rogacki, Executive Director and Nilsa Quandt, Program Administrator.



## UPCOMING CONFERENCES

*ICRMA members may be eligible for reimbursement for conference attendance.*

### LCW Annual Conference - Registration open!

January 30-31, 2025, San Diego, CA

<https://cvent.me/LYrwIE>

### PARMA 2025 Annual Conference - Registration open!

February 23-26, 2025, Anaheim, CA

<https://parma.com/events/parma-2025-51st-annual-conference>

### CSMFO Annual Conference

February 18-21, 2025, San Jose, CA

<https://csmfo.org/page/annual-conference/>

### AGRiP Governance Conference

March 16-19, 2025, Las Vegas, NV

<https://www.agrip.org/education>

### PRIMA Conference

June 6-9, 2025, Seattle, WA

<https://conference.primacentral.org/>

## CHANGES TO THE BOARD

We are pleased to announce the recent changes to the ICRMA board of directors. During the meeting held on December 5,, 2024, Veronica Gutierrez was voted in as Secretary. Veronica has been a member of the ICRMA board for one year and brings 20 years of workers' compensation experience.

The board of directors is responsible for making important decisions that impact the program and its members. They provide strategic guidance, oversee financial matters, and ensure that the program is meeting its objectives. The secretary of the board is responsible for ICRMA minutes, notices and records as well as such other duties as the Board may assign.

Voting and changing the operations of the board are important processes as they allow for fresh perspectives, new ideas, and the opportunity to adapt to the evolving needs of the program and its members. By electing new leaders, the board can bring in diverse expertise and experiences, ensuring that the program remains dynamic and responsive to the challenges and opportunities it faces. These changes reflect the commitment of the board to continuously improve and enhance the ICRMA program for the benefit of all its members.



**Veronica Gutierrez**  
Secretary

## BOARD HAPPENINGS

### 2024-25 Policy Year Meetings

#### ICRMA Board

March 6, 2025  
May 15, 2025  
June 18, 2025

#### ICRMA Claim Committee

January 29, 2025  
April 16, 2025

#### New Officer

**Veronica Gutierrez, Secretary**  
City of Fullerton

#### Retiring Member

Pam Mackie, Risk Management Analyst, City of Fullerton  
*Retired December 31, 2024*

#### New Members

Gina Skibar, Human Resources/Risk Manager, City of Bell  
Luisa Najera, Sr. Risk Management Analyst, City of Santa Ana

*Please join us in extending a warm welcome to the new board members as they take on these important leadership positions within our organization.*

## Contractual Risk Transfer - AI in Agency Agreements

As Artificial Intelligence (AI) becomes more pronounced in our world it is critical that agencies become more aware of the potential impact by its use and through agency agreements with outside vendors. Agency personnel who are responsible for writing and/or reviewing contracts must remember the importance of evaluating the risks and not lose sight of a critical review of the contract to ensure there are no gaps in protecting the agency. This becomes critical when it comes to indemnity and exclusions a carrier may place in an insuring agreement and/or endorsements designed to protect the carrier. Agencies need to carefully evaluate the use of AI by their vendors to ensure there is no unnecessary risk to the agency. Recently, a review of a Professional Services Agreement provided this type of limitation. Within the agreement there was a provision against the use of AI by the vendor unless disclosed and approved by the agency.

### **Prohibited Use Of Artificial Intelligence.**

- Restriction on Artificial Intelligence Usage. CONSULTANT must not utilize, employ, or incorporate any form of artificial intelligence, machine learning, or other similar technologies (collectively, "AI") in the provision of professional services in this Agreement without CITY's express written consent.
- Exclusions. The AI prohibition set forth directly above will not apply to general business tools and software that may have AI components but are not directly involved in the execution or delivery of professional services that this Agreement covers, provided that such tools and software do not significantly impact the quality or nature of such services.
- Notification. CONSULTANT must promptly notify CITY, in writing, of any proposal to employ AI in connection with provision of services to the CITY under this Agreement. CITY will have the sole discretion to grant or deny such proposal.

The use of AI without adequate supervision poses fresh challenges and risk. This may require that agencies require AI Professional Indemnity (PI) insurance aside from the typical Professional Liability Insurance and Indemnity. Insureds are also increasingly raising questions about insurance coverage and probable future restrictions, and underwriters are concerned about potential new exposures.

Discussing how AI is employed, including the insured's policy, protocols, and controls, is imperative. This not only raises awareness of potential exposure but also highlights risk mitigation through discipline and effective technology utilization.

The Association of Governmental Risk Pools (AGRiP) is exploring the use of AI in risk sharing pools and its website contains presentations on how AI will affect your daily work, the insurance industry, and public entities. The City of San Jose has a multitude of resources available on its website, including information about the GovAI Coalition which was established to give local government a voice in shaping the future of AI and to ensure that AI development is geared toward the benefit of society. Agencies should also consult their attorney for guidance as we navigate this new exposure.

For more information or questions, please reach out to Bob May, Director of Loss Control, [biem47@outlook.com](mailto:biem47@outlook.com).

