

INDEPENDENT CITIES RISK MANAGEMENT

www.icrma.org

Litigation Management Policies and Procedures

Liability and Workers' Compensation

January 2024

Change Record

Date	Description
7/2003	Revisions to Liability Litigation Management Policies and Procedures
(LP)	
8/2007	Creation of Workers' Compensation Management Policies and Procedures
(WC)	
11/2013	Added provision that hourly rates for Associates should be no greater than 80% that of existing
(LP)	approved rates for Partner rate charged.
4/2015	Require pre-trial reports 120 days before trial
(LP)	Require status reports every 60 days Olivina 11
	• Claims reasonably expected to reach 50% of the member retained limit must have defense counsel
	 assigned within 60 days of the receipt of the claim Reduced the number of attorneys and paralegals that may work on a claim without pre-approval
	 Reduced the number of attorneys and paralegals that may work on a claim without pre-approval Added hourly rates for Of Counsel and paralegals
	 Clarified the \$300 appellate rate applies to partners only if an appellate law specialist is utilized for
	the appeal
	Increased defense panel insurance requirements from \$1 million to \$2 million
	Added language regarding biannual litigation management meetings and annual attorney audit
	Added language clarifying that attorneys, not firms, are added to/removed from the Approved
	Panel Counsel
	Require use of Approved Panel Counsel for all litigated claims except at the discretion of the
	Board
	Added language that the member or adjuster shall discuss the attorney assignment with the
	Liability Program Manager before the engagement letter is sent
11/2017	Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that an arbitrator must be approved by the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that are the ICRMA Liability Program Manager Added language that the ICRMA Liability Program Manager Added language the ICRMA Liability Program Manager Added language
11/2015 (WC)	Updated language: Typographical and Grammar, Clarifying, Practice, and Modernization.
(WC) 12/2016	Added language to clarify the definition of conflicts of representation for ICRMA defense counsel,
12/2010	effective immediately.
	Revised the travel billing provision. Billing for travel may be no greater than 50% of the normal
	hourly rate (effective March 1, 2017).
7/2018	Combined Liability and Workers' Compensation LMPP documents
	• Increased insurance requirements for WC attorneys from \$1M to \$2M to be consistent with
	liability requirements
1/2020	Added provision to require all attorneys submit invoices through ICRMA's bill review software
(Approved at	Updated requirement for Lessons Learned to be issued upon the completion of all Litigation
12/5/2019 board	Attorney nominations to be considered by Claims Committee
meeting)	Added a provision that the TPA be utilized to perform investigations
	Added Medicare/Medicaid reporting requirement
	Added "Early Resolution of Litigation" requiring a plan of action by Defense Attorney
0/2021	Added "Filing of Motions" requiring authorization Description
8/2021	Revised the maximum bill rates for the Workers' Compensation Defense Panel Revised the maximum bill rates for the Workers' Compensation Defense Panel Revised the maximum bill rates for the Workers' Compensation Defense Panel
1/2022	Revised to make changes related to Workers' Compensation, Liability and maximum bill rates for the Liability Defense Panel.
4/2022	the Liability Defense Panel Added provision to allow high MPL Morphore the entire to request higher attempts hilling rates to
4/2022	Added provision to allow high MRL Members the option to request higher attorney billing rates to count towards their MRL
4/2023	Added "Justification" section to the Approved Panel Counsel provisions
7/2023	 Added an additional provision stating the requirement that all counsel assigned to ICRMA claims
	agree to submit all legal bills through ICRMA's designated bill review service
	Added language to the conflict provision clarifying that all counsel assigned to ICRMA claims
	must agree not to initiate or maintain litigation against ICRMA or advise or represent a current or
	former Member of ICRMA in a dispute against ICRMA
	Amended multiple aspects of the "Policies Regarding Fees, Expenses and Reimbursements" and
	"Billing Process" sections to simplify the billing process and better ensure timely payment of legal
	fees tied to ICRMA litigation, while maintaining high oversight standards.

 Updated Defense Counsel Selection section to necessitate consultation with the Liability Program Manager prior to engagement only in the case of EPL or police liability claims. Updated Removal from Panel to allow the Claims Committee and/or Board to approve. Removed reference to a specific vendor for legal bill review services Updated the Evaluation of Attorneys and Firms to state that the Board may review periodically. 		
 Removed the requirement that all budgets must be approved by the Liability Program Manager. Updated Expenses and Reimbursements in various sections. 	1/2024	 Manager prior to engagement only in the case of EPL or police liability claims. Updated Removal from Panel to allow the Claims Committee and/or Board to approve. Removed reference to a specific vendor for legal bill review services Updated the Evaluation of Attorneys and Firms to state that the Board may review periodically. Removed the requirement that all budgets must be approved by the Liability Program Manager.

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Litigation Management Policies and Procedures

The Independent Cities Risk Management Authority ("ICRMA") has adopted Liability and Workers' Compensation Litigation Management Policies and Procedures, which represent a reasonable and effective path for the management of litigated matters. These guidelines ensure consistency in claim litigation management and define the expectations of claims defense counsel to achieve the best result in an efficient and cost-conscience manner consistent with ethical obligations. It is the intent of ICRMA to allow Members to select their own defense counsel, while at the same time recognizing that it is in the best interests of all Members to ensure the professional, competent, and cost-effective handling of litigation. Pursuant to ICRMA's Memoranda of Coverage, Members and retained counsel shall comply with these Litigation Management Policies and Procedures ("Procedures") for all claims required to be reported to ICRMA.

If any provision of this document conflicts with the ICRMA's Memoranda of Coverage, the then current Memorandum of Coverage ("MOC") governs whenever approved. Likewise, detail contained in the MOC should be used to clarify implementation of these Procedures.

1. **DEFENSE COUNSEL**

A. Approved Panel Counsel

Attorneys must meet and agree to the following provisions in order to be approved for, and maintain their membership on, the approved panel:

- 1. Nomination. The attorney must be nominated, in writing, by one of the current ICRMA Members or Third Party Administrators (TPAs), or by ICRMA. Upon review and recommendation of the Claims Committee, the Board shall have the responsibility of approving the panel of defense attorneys and the authority to add or delete individual counsel from time to time pursuant to recommendations from the Member, the Liability or Workers' Compensation Program Manager, or the Executive Director.
- 2. Justification. The Board strongly encourages Members to select attorneys from the ICRMA defense panel. If a Member finds it necessary to nominate a new attorney for inclusion on the panel, a brief description shall be submitted justifying why the attorney should be considered for addition to the panel.
- 3. Application. Upon application to ICRMA, the attorney shall provide a resume setting forth his/her experience as applicable to the handling of ICRMA claims and his/her areas of expertise. As part of the process, the attorney shall affirmatively agree to all provisions of this Litigation Management Policies & Procedures in order for his/her application to be considered by the ICRMA Board of Directors.
- 4. Experience. The attorney on an ICRMA claim must have at least five years of civil litigation practice, which includes substantial and significant defense experience in the area of public sector litigation in California, unless otherwise approved by ICRMA.
- 5. Insurance. The attorney must carry liability insurance appropriate to the legal profession, and in an amount not less than \$2,000,000 per claim.

B. Selection

- 1. Defense counsel shall be selected by the Member, its TPA or its designated claims adjuster. The selection shall be based on the nature and complexity of the case, the experience and ability of the attorney, as well as other relevant factors.
- 2. Claims reasonably expected to reach 50% of the member retained limit must have defense counsel assigned within 60 days of the receipt of the claim. For employment practices or law enforcement liability claims, the Liability Program Manager must be consulted.
- 3. Members must retain defense counsel on ICRMA's Approved Panel Counsel to defend a claim. However, at the request of a Member, in extraordinary circumstances, such as a special expertise of proposed counsel not available from any Approved Panel Counsel, the Board in its discretion may approve selection of counsel other than Approved Panel Counsel, on such conditions as may be set forth by the Board.
- 4. Regardless of the selection process, the Member shall bear the financial responsibility of the defense expenses, including fees, until its retained limit is exhausted. The attorney must agree that the hourly rate charged by the firm shall not exceed the current approved rates for partners and associates.

C. Attorney Client Relationship

Defense counsel has an attorney-client relationship with any Member and/or individual covered party/ies who are being defended and also with ICRMA as to the defense of the claim.

D. Compliance with the Procedures

Defense counsel agrees to comply with these Procedures.

E. Removal from the Panel

Any defense counsel may be removed from the Approved Panel Counsel list for failure to adhere to or satisfy these Procedures.

The nominating Member, the Liability or Workers' Compensation Program Manager, Claims Committee, Governing Board, or the Executive Director may also seek removal of defense counsel from the Approved Panel Counsel list. Removals will be approved by the Claims Committee and/or Governing Board.

ICRMA's administrative team may also remove defense counsel from the Approved Panel Counsel list for clerical reasons (e.g., counsel deceased, has left the jurisdiction, has been disbarred).

Any defense counsel removed from the Approved Panel Counsel list shall not be permitted to apply for reinstatement until three years from the conclusion of the legal action that gave rise to the conflict or from the date of removal, whichever is later. The Claims Committee and/or Governing Board may at their discretion elect to reinstate a defense counsel previously removed from the panel.

2. POLICIES REGARDING LEGAL SERVICES

All counsel assigned to ICRMA claims agree to the following:

A. Initiation of Legal Services

All legal services performed shall be initiated by an engagement letter for Liability claims and by a legal referral letter for Workers' Compensation claims, sent by the Member's TPA on its behalf and copied to ICRMA in the form set forth in the exhibits. No work shall be performed and billed unless such work has been undertaken pursuant to the engagement letter or legal referral letter.

Liability for any failure of the engagement letter or legal referral letter to properly reflect these Procedures shall accrue to the Member. If any provision of the engagement letter or legal referral letter conflicts with ICRMA's Memoranda of Coverage, the then current MOC governs whenever approved.

B. Legal Expenses

All invoices for legal services for Liability claims must be submitted to a legal bill review service provider selected by ICRMA for review before payment can be processed. For Workers' Compensation claims, statements for services must be submitted to the TPA for review and handling.

C. Evaluation of Attorneys and Firms

The performance of each pre-approved attorney may be evaluated periodically by the Board. The Board reserves the right to remove any attorney from the panel.

D. Monitoring Counsel

ICRMA has the right to retain monitoring counsel, whose fees will be paid by ICRMA. The fees and costs for this shall not be applied against the Member's retained limit as long as counsel acts only as monitoring counsel. Defense counsel shall fully cooperate with monitoring counsel.

E. In-House Counsel

A Member has the right to utilize its own in-house City Attorney as counsel to represent the Member in any litigation. However, the in-house counsel shall satisfy and comply with these Procedures. If the attorney is a city employee, his or her salary shall not be considered a defense cost nor will it count toward satisfying the member retained limit.

The ICRMA Member is likewise bound to satisfy and comply with these Procedures.

F. Conflicts

The defense counsel selected and the law firm of which he/she is a member must certify that they have no ethical or legal conflicts that would disqualify them from representing ICRMA or any of the Members. In addition, (i) defense counsel shall certify that they will refrain from initiating or maintaining any legal action against ICRMA or any Member, either by way of complaint or cross complaint, during the time that they are included on the panel and accepting defense work from a Member and/or ICRMA, and from advising or representing a Member or former Member in

any dispute against ICRMA; and (ii) they shall agree to disclose any facts that would or could potentially disqualify them from representation of a Member at the time of the case assignment, or immediately upon discovery. The prohibition from initiating or maintaining any legal action against any Member is deemed to apply to tort claims or lawsuits for damages by a third party against a Member. The prohibition shall not be deemed to apply to a complaint or cross-complaint against a Member which arises out of a third party claim or lawsuit against a Member, where the complaint or cross-complaint: (1) seeks or alleges indemnity, contribution, reimbursement, comparative fault and/or declaratory relief; (2) does not otherwise affirmatively seek damages; and (3) is approved in writing by the Liability Program Manager as being appropriate as part of the overall strategy of defending a third party suit against the Member. The Liability Program Manager shall notify the Member against which the complaint or cross-complaint is proposed of such approval prior to the filing of the complaint or cross-complaint. The approval of the Liability Program Manager is subject to review by the Claims Committee at the request of any Member against which such a complaint or crosscomplaint is brought or proposed. The request for review shall be made in writing to the Executive Director within ten business days of receipt of the written approval by the Liability Program Manager.

G. Biannual Litigation Management Meetings

Defense counsel shall participate in litigation management meetings, at least biannually, between the Member, TPA, and the ICRMA Liability or Workers' Compensation Program Manager (as appropriate).

3. CASE ANALYSIS AND STRATEGY

A. Initial Case Analysis – Liability Claims Only

Within sixty (60) days following assignment of a case, defense counsel shall complete and return a case analysis to the Member, its TPA, and ICRMA's Liability Program Manager in the form attached in the exhibits. The case analysis should include a comprehensive evaluation of the case and litigation plan, which could include the following:

- 1. Evaluation of the allegations and legal liability.
- 2. Defense plan and strategy, including the anticipated course of action to be taken and the prospect for success (i.e. motion to dismiss, motion for summary judgment, negotiated settlement, and trial).
- 3. The facts or elements which must be proved or disproved and the discovery necessary to establish these.
- 4. The necessity for and timing of the discovery, filing of motions, negotiations, or other objectives.
- 5. A description of how the work will be distributed among those who will be working on the case.
- 6. The tactics to be used in defending the case and the advantages to be gained by use of these tactics.
- 7. Evaluation of settlement status and availability of Alternative Dispute Resolution (ADR).
- 8. Investigation, which includes identification of any additional information or documentation that is needed to disprove the plaintiff's claims or to establish defenses in the action. Whenever possible, this

investigation and information-gathering shall be done by the Member or the Member's claims adjuster. Claims not in litigation should be investigated by the TPA adjuster. This includes obtaining medical documentation, scheduling statements, and any adjusting duties necessary to resolve the claim. The TPA adjuster should coordinate the investigation, with the defense attorney, on litigated files.

B. Budget

- 1. Liability Claims:
 - a. In addition to and submitted at the same time as the Initial Case Analysis, Defense counsel shall provide an estimate of defense costs for all litigated cases as set forth in the exhibits. Defense counsel is expected to stay within the estimated case budget throughout the litigation and to report on fees expended in relation to the budget as requested by the Member, its TPA and/or ICRMA's Liability Program Manager.
 - b. All case budgets must be sent to the Member with a copy to the TPA and ICRMA's Liability Program Manager.
 - c. Approved Revisions to Case Budget. Changes can occur in any case that will affect the defense litigation plan and consequently alter estimated defense costs. As soon as it is reasonably foreseeable that a revision to the budget is required, an updated litigation budget shall be completed with defense counsel's recommendation for a budget increase. Approval of the Member, its TPA and ICRMA's Program Manager shall be required for all revised budgets.
- 2. Workers' Compensation Claims:

Budgets will be required in workers' compensation litigation at the discretion of and under conditions set forth by the Member or ICRMA's Workers' Compensation Program Manager.

C. Reporting

Defense counsel shall provide the following written status reports:

- 1. Prior to initiating extensive discovery, defense counsel will communicate an early resolution plan to the Member, TPA adjuster, and ICRMA Liability Program Manager or Workers' Compensation Program Manager.
- 2. After initial case analysis, defense counsel shall provide mandatory written status reports at sixty (60) day intervals setting forth all substantive developments. The defense attorney handling the claim should prepare the status reports. Defense counsel shall report only on new developments since the last report. It is not necessary to repeat the case facts or information previously reported. Status Reports should be as straight-forward and as objective as possible to allow the Member, its TPA adjuster and ICRMA's Liability Program Manager or Workers' Compensation Program Manager to meaningfully analyze the case and to determine the course of action to be taken. Status reports should include the following:
 - The ongoing strategy for defense or resolution of the case, including factual and legal analysis of issues related to liability

and damages;

- A description of planned discovery with a timetable for completion;
- A brief synopsis of the discovery completed since the last report and significant information obtain through discovery;
- Court dates, including, but not necessarily limited to, mandatory settlement conferences, trial setting conferences, arbitration and trial dates, and other hearings, and
- New settlement demands and the status of any efforts with regard to ADR.

Case developments that have a significant impact on litigation should be reported immediately by defense counsel.

- 3. Pre-trial report: No later than 120 days prior to trial, the defense trial attorney will provide a trial report (or binding arbitration report if applicable) which shall include:
 - An assessment of liability for all defendants;
 - An assessment of plaintiff's damages;
 - An assessment of the legal defenses and probability of prevailing;
 - The verdict value assuming liability including a survey of jury verdicts and comparable cases;
 - An appraisal of settlement value, considering verdict value and chances of prevailing and a status of efforts regarding ADR;
 - Evaluation of expert witnesses and their expected testimony for both plaintiff and defense, and
 - The defense fees and costs to date, along with a trial budget as set forth in the exhibits.

It is expected that cases will proceed to trial as expeditiously as possible. Defense counsel shall obtain the approval of the Member, its TPA and the ICRMA Liability Program Manager or Workers' Compensation Program Manager prior to continuing the trial date set by the court.

4. COMMUNICATION

A. Correspondence and pleadings

Copies of all correspondence and pleadings shall be promptly provided by defense counsel to the Member, its TPA claims adjuster, and ICRMA's Liability Program Manager or upon request to ICRMA's Workers' Compensation Program Manager. Defense counsel will promptly respond to all written correspondence or phone calls and will keep the Member, its claims adjuster and ICRMA's Liability Program Manager or Workers' Compensation Program Manager fully advised of the progress in each case.

B. Depositions, Trials, Arbitrations and Hearings

Immediately upon receipt, defense counsel shall send notice of all depositions, trials, arbitrations, mediations and hearings to the Member, its TPA claim adjuster

and/or ICRMA's Program Manager or Workers' Compensation Program Manager. Defense counsel will coordinate scheduling with the member and/or ICRMA Liability Program Manager or Workers' Compensation Program Manager prior to scheduling. ICRMA's Liability Program Manager or Workers' Compensation Program Manager must approve the selected arbitrator or mediator.

5. SETTLEMENT AUTHORITY

Defense counsel shall not settle any claim or lawsuit or make a settlement offer in any amount without prior authorization from ICRMA when the settlement requires contribution from ICRMA.

6. POLICIES REGARDING FEES, EXPENSES AND REIMBURSEMENTS

A. Attorney Hourly Rate

The hourly rate charged shall not exceed the approved rates as listed in the exhibits, unless the Member agrees to pay any difference between the maximum allowed rate and the actual rate charged. ICRMA must be notified in writing if the Member agrees to exceed the maximum allowed rate. Regardless of the amount paid to defense counsel, whether it is ICRMA's maximum hourly rate, or such additional amount as the Member may agree to pay, for purposes of computing the Member's retained limit, ICRMA's approved hourly rate shall be utilized. If the matter exceeds the Member's retained limit, ICRMA shall only pay the amount invoiced up to a maximum of the fees listed in the exhibits.

Members in extraordinary circumstances with a Member Retained Limit at or exceeding \$2,000,000, for the applicable Program Year of a litigated matter may seek approval from the next meeting of ICRMA (Board of Directors or Claims Committee) to allow a Member's defense attorney(s) to bill at higher hourly rates than the not-to-exceed rates listed in the ICRMA Rate Schedule (Exhibit A). Such requests are to be on a case-by case basis. If approved, the higher hourly rates shall apply towards exhaustion of the Member's Retained Limit. Factors for the Board/Committee to consider when making such a determination may include, but not necessarily be limited to: (1) the complexity of the case; (2) the nature of the allegations; (3) the number of parties involved; (4) the number of attorneys the Member's defense firm anticipates it will need to utilize in litigating the matter, and (5) defense counsel's litigation plan.

B. Counsel Billable Activities

No more than two attorneys, and no more than one partner or one Of Counsel, shall be assigned to a matter without prior approval by the Member or Member TPA. ICRMA's Liability Program Manager or Workers' Compensation Program Manager should be notified. No more than one attorney's time should be billed for depositions, hearings, motions, or internal conferences or meetings unless advance approval has been obtained from one of the following parties: Member, Member TPA or ICRMA's Liability Program Manager or Workers' Compensation Program Manager.

C. Reimbursable Expenses/Disbursements

Reasonable and customary expenses incurred in the case are reimbursable. Defense counsel shall include all individual items of expense and disbursement in the regular billings. Reasonable and customary expenses include travel costs, filing

fees, court reporter fees, witness fees, and photocopying costs.

Reimbursable expenses incurred and disbursements made, with supporting documentation for expenses in excess of \$25, are to be itemized and adequately described. All vendor statements shall be attached to the firm's legal bill.

Copying charges are limited to no more than .10 cents per page.

D. Travel Costs

Reasonable and necessary travel costs are reimbursable expenses. Travel hours shall be billed at 50% of the normal hourly rate.

E. Non-Reimbursable Expenses

Expenses such as staff overtime, word processing or other secretarial or administrative functions, overhead expenses, special publications, or attendance at continuing legal education seminars shall not be reimbursable.

F. Defense Experts

Prior to engaging the services of any defense expert, defense counsel shall obtain the approval of the Member, Member TPA or ICRMA's Liability Program Manager or Workers' Compensation Program Manager.

G. Other Expenditures

- 1. Defense counsel shall obtain the approval of the Member, Member TPA or ICRMA's Liability Program Manager or Workers' Compensation Program Manager (if applicable) for the following expenses: Independent medical examinations
- 2. Outside investigators
- 3. Filling of cross-complaints or counter-claims
- 4. Legal research projects expected to exceed ten hours
- 5. Voluntary settlement conferences or ADR methods
- 6. Expenses expected to exceed \$2,000
- 7. Fees for trial support services
- 8. Video-taping of depositions
- 9. Filing of Motions

7. BILLING PROCEDURES

A. Billing Statement

For Liability claims, a complete statement for services rendered should be submitted to ICRMA's legal bill review service provider every thirty (30) days. Billing appeals must be handled in compliance with the procedures of the bill review software service.

For Workers' Compensation claims, statements for services shall be submitted to the TPA for review and handling.

B. Legal Fees

Legal services should be described in detail. Block billing will not be accepted. Any billing statement not in conformity with these rules will be returned to counsel. All charges for expenses shall be based on actual costs. No blanket charge for office

expenses, administrative charges or the like shall be accepted for payment. Use of couriers for same day delivery of documents or court filings is discouraged unless absolutely necessary. A descriptive statement should set forth the following:

- 1. Date the services were rendered;
- 2. A description of services including a description of each task performed;
- 3. Identity of the person(s) rendering the services described;
- 4. Rate at which the person(s) rendering the services is billed;
- 5. Amount of time expended by each person for the services described;
- 6. Calculated fee for that particular billing entry; and
- 7. The total amount paid to date.

This provision applies regardless of the attorney relationship with the ICRMA member including but not limited to employment at the Member, in-house counsel, or other retainer agreements.

C. Final Disposition of Case

Upon final disposition of a case (e.g., settlement, dismissal, etc.), defense counsel shall:

- Follow-up with the Centers for Medicare and Medicaid Services (CMS) regarding the claim before final settlement.
- Immediately contact all experts and vendors regarding final disposition.
- Ensure the return of any confidential documents provided in the case.
- Request a final billing from all vendors and experts, and submit his or her own final bill to ICRMA within 60 days. All final billing statements must be clearly marked "Final Billing Statement".

ICRMA will not pay for any services rendered after file closure.

8. LITIGATION AND TRIAL REPORT

At the conclusion of litigation or a trial, a brief summary shall be submitted to the TPA adjuster on Workers' Compensation claims.

9. FINAL REPORTS

A. Closing Report

At the conclusion of all Liability cases, a summary report shall be prepared and directed to the Member, TPA, and ICRMA's Liability Program Manager. This report should outline the results and lessons learned that may assist in future ICRMA litigation or risk management on liability claims.

Court orders and a fully executed settlement agreement shall be submitted to the TPA and ICRMA's Liability Program Manager when received. Regarding Workers' Compensation cases, the report shall be submitted to the TPA Adjuster with a copy to the ICRMA Member.

B. Evaluation of Counsel

ICRMA's Liability Program Manager and Workers' Compensation Program Manager shall periodically review these evaluations, as well as the performance and the initial case analysis and, if necessary, make periodic recommendations to

ICRMA concerning the continued status of a particular defense counsel on the approved panel counsel list.

C. Audit of Defense Firms

ICRMA may, upon a schedule determined by the Claims Committee, review all defense panel counsel. The purpose of the audit will be to ensure attorneys are consistently following these Procedures, review subjective data such as closing ratios, legal expense ratios, and total legal expenses, and to report attorney performance to the members.

10. DISPUTES BETWEEN PARTIES

A. Arbitration

Any dispute between defense counsel and the Member or between defense counsel and ICRMA pertaining to these Procedures shall not be subject to any court action, but shall instead be submitted to binding arbitration.

B. Selection of Arbitrator

Arbitration shall be conducted pursuant to the California Code of Civil Procedure. Arbitration shall be conducted by a three-person panel. Each party shall select one arbitrator and the two arbitrators shall then select a third arbitrator upon mutual agreement. No arbitrator shall be employed or affiliated with the ICRMA or any party to the dispute.

C. Arbitration Time Limits

The selection of arbitrators shall take place within twenty (20) calendar days from the receipt of the request for arbitration. Unless mutually agreed otherwise, the arbitration hearing shall commence within forty-five (45) calendar days from the date of the selection of the arbitrators.

D. Cost of Arbitration

Each party shall pay the cost of its selected arbitrator and one-half the cost of the third selected arbitrator. In addition, each party shall be responsible for its own costs, expenses and legal fees of arbitration.

E. Arbitration Procedure

Except for notification of appointment and as provided in the California Code of Civil Procedure, there shall be no communication between the "parties" and the arbitrator(s) relating to the subject of the arbitration other than at oral hearings. The procedures set forth in California Code of Civil Procedure Section 1293.05 relating to depositions and discovery shall apply to any arbitration pursuant to this Section. Except as provided otherwise above, arbitration shall be conducted as provided in Title 9 of the Code of Civil Procedure (commencing with Section 1280). The decision of the arbitrators shall be final and binding, and shall not be subject to appeal.

AGREEMENT TO COMPLY WITH PROCEDURES

I AGREE TO ABIDE BY THE ICRMA'S LITIGATION MANAGEMENT POLICIES AND PROCEDURES. I UNDERSTAND THE CITY AND ICRMA HAVE THE RIGHT TO ENFORCE THE TERMS OF THIS AGREEMENT AS TO THE UNDERSIGNED ATTORNEY.

Dated:		
		[Attorney's Law Firm]
	By: _	
		[Signature of Individual Attorney]
		[Print Name]

Exhibit A - ICRMA Rate Schedule

<u>Liability</u>: The hourly not-to-exceed rate for ICRMA liability defense panel attorneys is established as follows:

Type of Case	Position	Rate
General Civil Litigation (including fire, police, premise	Partner	\$275
liability, and dangerous condition of public property)	Of Counsel	\$265
	Associate	\$220
Civil Rights & Employment Practices Litigation	Partner	\$300
	Of Counsel	\$290
	Associate	\$240
Appellate Work	Partner	\$350*
	Associate	\$250
All Cases	Paralegal	\$125

The rates shown are subject to change only with ICRMA Board's approval.

<u>Workers' Compensation</u>: The hourly not-to-exceed rate for ICRMA workers' compensation defense panel attorneys is established as follows:

Position	Rate
Partner	\$190
Associate/Attorney	\$175
Paralegal	\$125
Legal Assistant	\$100

The rates shown are subject to change only with ICRMA Board's approval.

^{*}The \$350 rate applies to partners only if an appellate law specialist, as certified by the State Bar, is being utilized for the appeal. If an appellate law specialist is not utilized, the rate listed above for the special type of claim instead applies.

Exhibit B – Engagement Letter

[INSE	RT DEFI	ENSE COUNSEL NAME]		[Date]
	Re:	Name of Claim Date of Loss: Date Claim Made: Our File No.:		
Dear M	r./Ms	:		
caption Independefense ICRMA	ed matterndent Cite and inde to the total conditions of the total conditions o	ence confirms that you have agreed r, and that you will be the attorney r ies Risk Management Authority ("I emnity of this claim pursuant to the RMA program year for this claim i bunt]. The Memorandum of Coverage	esponsible for this m CRMA") which prov Memorandum of Co s [enter year] and the	natter. The City is a member of the vides pooled self-insurance for the overage between the City and e city has a self-insured retention of
any CO MEMB	VERED ER ackn	acknowledges and agrees that its d PARTY who is being defended and owledges and agrees that its defense dicies and Procedures (LMPP)."	l also with ICRMA a	as to the defense of the CLAIM.
comply www.ic Compre firm has	with all crma.org. chensive s appropr	pplies to your defense of this Claim of the requirements of the LMPP, a As provided in the LMPP, your Instatus reports are due every 60 days riate insurance as outlined in the LM d contact me with any questions.	n up to date version tial Case Analysis an thereafter. As a furt	of which is available at nd Budget are due on [enter date]. ther condition, you certify that the
correspondent	ondence, ements fo paymen	ontact at the City shall be [enter name pleadings, and reports should be seen legal fees and costs must be subnet. Please reach out to ICRMA's Pro-	ent to me, the City, and itted to [ICRMA's l	nd ICRMA's Program Manager. legal bill review service] for review
		ccepting this case subject to the terrou on this matter. Kindly countersig		greement. We look forward to tter and return a signed copy to me.
			Very trul	y yours,
Сору:		A Program Manager]	TPA Adj	uster
LITIGA ICRMA	ATION M A HAVE	MANAGEMENT POLICIES AND	PROCEDURES. I	GREE TO ABIDE BY ICRMA'S UNDERSTAND THE CITY AND HIS AGREEMENT AS TO THE
Dated:			Name of Attorne	y's Law Firm]
		-		
		By:	[Individual Attorn	ney]

Exhibit C – Case Analysis

Captio	on of La	wsuit: _				
Court:			Case Number:			
Date Suit Filed:		d:	Date of Service:			
Fast T	rack? _	Y	esNo			
Date o	f Loss:					
I.	PARTIES					
	A.	Plainti	ffs:			
	B.	City ar	nd City-Related Defendants:			
	C.	Third-	Party and Other Defendants:			
II.	TRIAL DATE AND OTHER IMPORTANT DATES					
III.	JURISDICTION AND EVALUATION					
IV.	TRIAL JUDGE AND EVALUATION					
V.	EVALUATION OF COUNSEL					
	A.	Plainti	ff's Attorney's Name and Evaluation:			
	B.	City's	Defense Attorney's Name:			
	C.	Co-De	fendants' Attorneys' Names and Evaluations:			
VI.	STAT	EMENT	T OF FACTS			
VII.	INJUR	RIES				
VIII.	SPECI	AL DA	MAGES			
	A.	Medica	al Expenses:			
		1.	Past:			
		2.	Future:			
	B.	Loss o	f Earnings:			
	1. Past:					

- 2. Future: C. Other (specify); IX. LIABILITY ALLEGATIONS A. Plaintiff's Contentions: B. Defenses: 1. Legal Defenses: 2. Factual Defenses: C. Plaintiff's Expert Witnesses and Opinions: D. Defense Expert Witnesses and Opinions: X. **VERDICT EXPOSURE** Chances of Defense Verdict: A. [Note: a percentage number shall be provided.] B. Gross Verdict Range as to all Defendants: C. Potential Offsets and Credits: Net Verdict Range to City after Offsets, Credits and Allocation of D. Fault: Plaintiff's Attorney's Fees (if applicable) E. F. Punitive Damages (if applicable) SETTLEMENT HISTORY XI. A. Last Demand: B. Last Offer: C. History of Settlement Negotiations:
- XII. RECOMMENDATIONS OF COUNSEL
 - A. Reasonable Settlement Value:
 - B. Proposed Litigation Strategy:

C. Other Recommendations:

XIII. MISCELLANEOUS

- A. Does Complaint Conform to the Tort Claim Filed? (If not, specify differences)
- B. Is Indemnification or Contribution Available? (If so, specify by whom, and in what amounts)

DEFENSE FIRM:

I have read and will comply with ICRMA's Litigation Management Policies and Procedures and I affirm that there are no known legal or ethical conflicts in our representation of the defendant(s) in this case:

Prepared by:		
	Print Name	
Signature:		
Date Prepared:		

Appendix D – Litigation Budget

Case Name:		ICRMA Member:		
Case Caption:		Venue		
Defense Firm:		_ Partner in Charge:		
Instructions: 1. Estin Total the hours for ea	nate the hours each attach person. 3. Multipl	orney and paralegal wil	l bill for each activity. 2. rly rate to project the per	
Part I: Pre-Trial Bu	idget/Pre-Trial Fees			
A. Case Assessn	nent, Development an	d Administration:		
ACTIVITY	PARTNER HOURS	ASSOCIATE HOURS	PARALEGAL HOURS	
Fact Investigation Development & A	ı, Admin.			
2. Case Analysis/Str	rategy			
3. Other Case Asses	sment			
4. Development & A	Admin.			
B. Pre-Trial Plead	ings & Motions:			
ACTIVITY	PARTNER HOURS	ASSOCIATE HOURS	PARALEGAL HOURS	
1. Demurrer				
2. Answer/Cross-	-Complaint			
3. Other Pleading	gs			
4. Dispositive Mo	otions			
5. Other Legal R	esearch			
7. Court Mandate	ed Conf.			

C. Discovery:			
ACTIVITY	PARTNER HOURS	ASSOCIATE HOURS	PARALEGAL
1.Written Discovery			
2.Document Production	1		
3.Depositions			
4.Expert Discovery			
5.Discovery Motions			
6.Other Discovery			
Est. Total Pre-Trial Hrs.			
Hourly Rate			
Hours x Hourly Rate = Estimated Pre-Trial Fees Total Estimated Pr	e-Trial Fees:		\$
Part II: Pre- Name of Expert or Cost	Trial Budget Costs Indicate Type	Total Cost	
Ivallic of Expert of Cost	(expert, expert fee, o		
Т	Total Estimated Prootal Estimated Pre-Trial	· =	
Part III: Alternative ADR RECOMMENDED (Dispute Resolution Y/N) EST. FEES	EST. COSTS	TOTAL
A. Mediation () B. Non-binding Arbitratio C. Binding Arbitration (D. Other)		

Part IV: **Trial Preparation and Trial**

Note: An updated pre-trial budget must be submitted with a pre-trial report 120 days before trial is set to begin.

A. Tr	ial Fees					
		s Preparation		E ¢		
	i. Fact Witnesses ii. Expert Witnesses			Fee: \$ Fee: \$		
				Гес. ф		
				Fee: \$		
			4 \			
M		n Motions (itemize			Г	
Motion: _		Fee: \$	Motion:		_ Fee: \$	
Motion: _		ree: \$	Motion:		Fee: \$	
	3 Jury V	erdict & Other Re	nuired Submissio	ns		
	4. Other	Trial Preparations	& Support			
	5. Trial a	nd Hearing Attend	ance			
	6. Post-tr	ial Motions & Sub	missions			
		Tota	l Estimated Tria	l Fees: \$		
B. Tr	ial Costs					
	1. Witnes					
	2. Trial T	ranscripts				
	3. Trial E	xhibits				
		To	otal Estimated Ti	rial Casts: S	•	
		10	ital Estilliateu 11	i iai Cusis. 5	1	
Total Esti	imated Tria	al Preparation, Fe	ees & Costs:			
D 4 X7						
Part V:		Appeal EST. FEE	C ECT	COSTS	TOTAL	
۸ ۸ ۰۰	pellate Mot			COSIS	IUIAL	
	d Submissic					
	opellate Brie					
	emize Sepai					
	al Argumen					
C. OI	1. Prepara					
	1	ance at Argument				
	Z. Attend	ance at Argument				
Total Esti	imated Apr	eal Fees & Costs	: \$			
	PF					
TOTAL r	ecommend	ed litigation budg	get (Parts I, II, I	II, IV & V):	\$	

PROJECTED COMPARISON --- SETTLEMENT AND DEFENSE COSTS AT EACH STAGE OF LITIGATION

Settlement/Jury Value Range		Stage of Litigation	•	Anticipated Defense Costs & Fees at ach stage	
\$	_ to \$	Now		\$	
\$	to \$	Through ADR (Including any discovery necessary for ADR)		\$	
\$	_ to \$	_ Through Discovery		\$	
\$	_ to \$	Through Pre-Trial/Settl Conference	ement	\$	
\$	_ to \$	Through Trial		\$	
In executing and returning this analysis, you are warranting that you have read and will comply with ICRMA's Litigation Management Policies and Procedures regarding defense litigation management and that there are no legal or ethical conflicts in your representation of defendant in this case. If more space is required to respond to any requested information, please asterisk the same and attach an additional sheet or sheets to the analysis.					
Prepared by:					